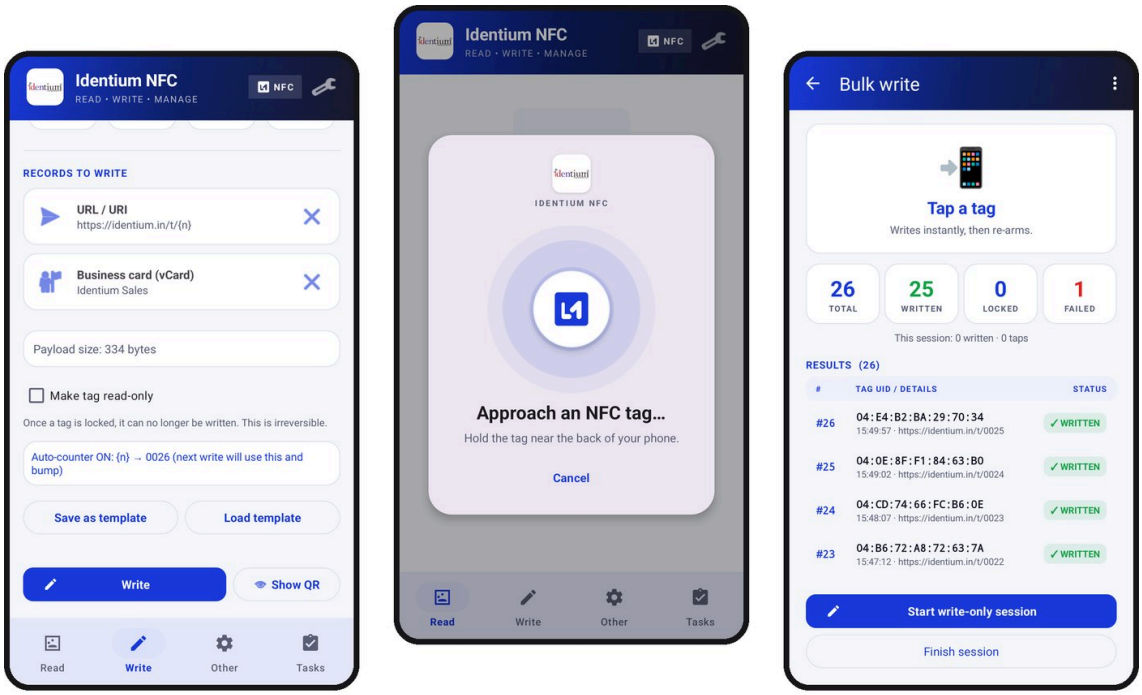
identium®
Creating identities for all

USER MANUAL

Identium NFC

NFC Tag Toolkit for Android

Read, write, protect, verify and bulk-program NFC tags with Identium NFC



THIS MANUAL COVERS	VERSION	PLATFORM
Identium NFC	1.6.3	Android 5.0 or later, phone with NFC

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Creating identities for all

Identium NFC is Identium's free Android app for NFC tags. It reads, writes, locks, password-protects, copies, clones, verifies and bulk-programs tags, does all its tag work offline and needs no account. This manual covers app version 1.6.3: installing it, every screen and tool, and how to fix common problems.

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01/ System Requirements

Phone	Android phone with NFC, Android 5.0 or later
Download	`Identium-NFC-v1.6.3.apk`, 6.3 MB, from the Identium Resource Hub
Internet and account	Neither is needed: all tag work runs offline on the phone
Permissions	NFC · Vibrate, to confirm a write · Camera, for Scan to encode · Storage, on Android 10 and earlier, to save QR images
Your data	History, templates, business card, counter, bulk log and passport identities stay on the phone. **Export backup…** saves the business card, templates, tag history and counter value; save the bulk log with **Export CSV** in Bulk write

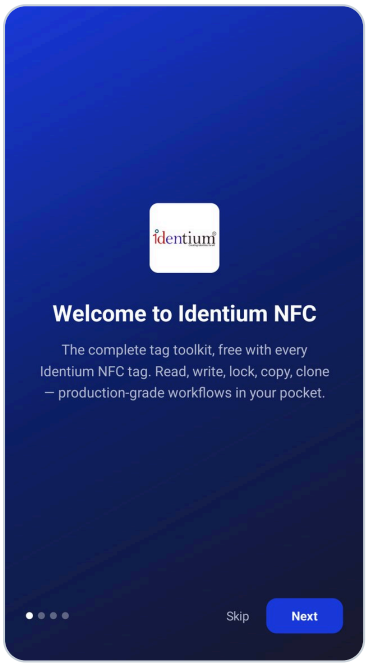
Supported tags

Tag	Data memory	What you can do with it
NTAG213	144 bytes	Read, write, erase, lock, password, copy, clone, chip check, scan counter, memory editor
NTAG215	504 bytes	Same as NTAG213
NTAG216	888 bytes	Same as NTAG213
MIFARE Ultralight	48 bytes	Read, write, erase, lock, copy, clone, memory editor
MIFARE Classic 1K / 4K	Varies with format	On phones that support MIFARE Classic: read type, UID and size, and write records
Other NFC tags: Type 2 (such as NTAG203), Type 4, ICODE SLIX (ISO 15693), DESFire	Shown on the Read tab	Read the UID; read, write, erase, copy and verify records where the tag and phone support them

TIP

For the widest phone compatibility and the full feature set, use NTAG213, NTAG215 or NTAG216 tags. The Read tab shows their total memory (180, 540 or 924 bytes); the figures above are the part that holds your records. If a MIFARE Classic card, fob or wristband is for an access, attendance or payment system, use the app only to read it: writing records formats a blank card for NFC use.

02/ Install the App



First launch: four welcome slides

1. On your Android phone, open **www.identiumone.com/resourcehub/** and download **Identium NFC** (listed on the hub as "Identium NFC App": `Identium-NFC-v1.6.3.apk`, 6.3 MB).
2. Open the downloaded file. If Android asks whether your browser may install unknown apps, switch on **Allow from this source** (you can switch it off again after installing), then go back. On Android 5–7, turn on **Unknown sources** in **Settings → Security** instead.
3. Tap **Install**, then **Open**.
4. Swipe through the four welcome slides, or tap **Skip**. Tap **Get started**.
5. Turn NFC on. If a banner says **NFC is turned off**, tap it and switch NFC on in the phone settings.

Check your version

Tap the wrench icon at the top right, scroll to **About**. The line reads **Identium NFC v1.6.3**. **About Identium** shows the same version with Identium's contact details.

TIP

A newer Identium NFC APK from the Resource Hub installs over an older one and keeps your data. Before updating, open Settings and tap **Export backup…** to keep a copy of your business card, templates, history and counter.

03/ Getting Started

The header shows the Identium logo and the **NFC** badge. The **wrench icon** at the top right opens Settings. Four tabs run along the bottom:

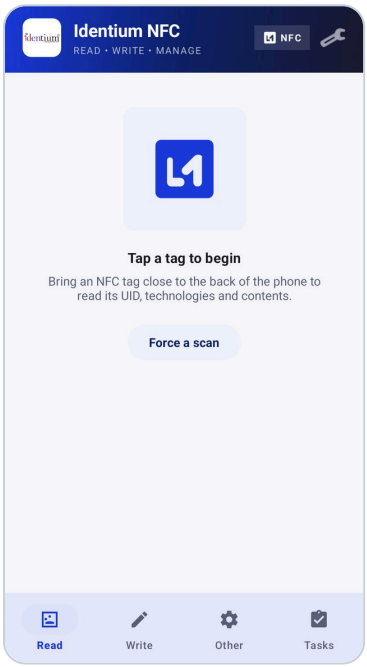
Tab	Use it to
Read	Read any tag: chip type, UID, memory and the records stored on it
Write	Build one or more records (link, contact, Wi-Fi…) and write them to a tag
Other	Protection, erase and format, copy and clone, verification, bulk tools, history and settings
Tasks	Write a one-tap tag that opens a link, dials, sends a message, joins Wi-Fi and more

The scan prompt

When the app waits for a tag it shows a pulsing scan prompt, for example **Approach an NFC tag…** or **Approach tag to write**.

1. Hold the tag flat against the back of the phone.
2. Keep it still until the prompt closes. A good write also vibrates.
3. Tap **Cancel** to stop waiting without touching the tag.

04/ Read a Tag

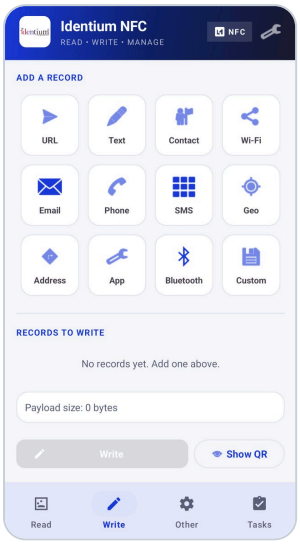


Main screen with the Read tab open

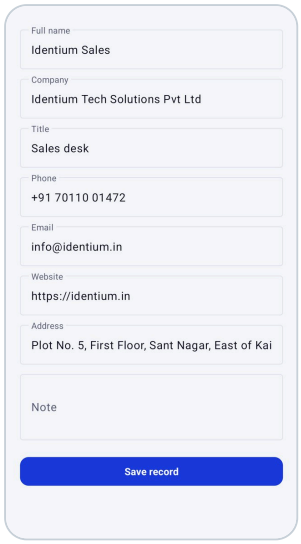
1. Open the **Read** tab.
2. Hold a tag against the back of the phone. You can also tap **Force a scan** first to open the scan prompt.
3. The tag's details appear on the Read tab and the read is saved in **Tag history**. Any tag you tap while no other job is waiting is read this way.

Part of the screen	What it shows
Tag overview	Chip type and product (for example NTAG213, 180 bytes), **UID** and its length, **Technologies**, **ATQA**, **SAK**, **Memory size**, **Used by NDEF**, **Writable**, **Can be locked**
NDEF records	Every record on the tag in order, for example `URI: https://…` or `Text: …`
Memory dump	Full hex dump of NTAG and MIFARE Ultralight memory. **Copy** puts it on the clipboard
Clear · Share report	**Clear** empties the screen only; the tag is not changed. **Share report** sends a text report of the tag through any app

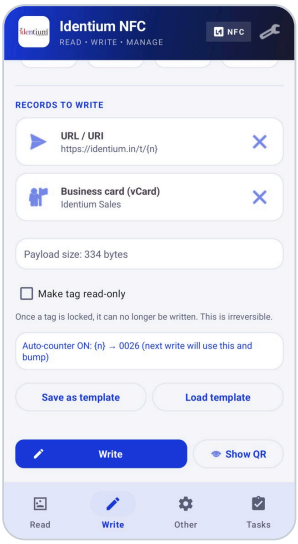
05/ Write a Tag



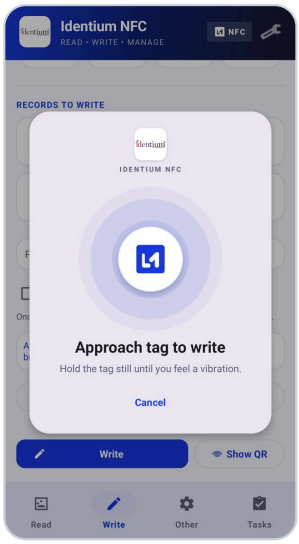
1 · Pick a record type



2 · Fill in the record



3 · Check the list



4 · Write: hold the tag

1. Open the **Write** tab and tap a record type under **ADD A RECORD**.
2. Fill in the fields and tap **Save record**. The record appears under **RECORDS TO WRITE**.
3. Add more records if you need them: one tag can carry several. Tap **×** to remove a record.
4. Check **Payload size**. It must fit the tag: a few bytes less than the memory figure in Supported tags. If it is too big the app shows **Message is … bytes but tag only fits …**.
5. Optional: tick **Make tag read-only** to lock the tag straight after writing. The app asks you to confirm with **Write & Lock**.
6. Tap **Write** and hold the tag to the phone until it vibrates. **Write successful** shows how many bytes were written, and the list clears for the next tag.

Record	What you enter	When an Android phone taps the tag
URL	Web address	Opens the link
Text	Text and a language tag (default `en`)	Shown by an NFC reading app
Contact	Name, company, title, phone, email, website, address, note	Offers to save the contact
Wi-Fi	SSID, password, security, encryption, hidden network	Offers to join the network
Email	Recipient, subject, body	Opens a new email
Phone	Number with country code	Opens the dialler with the number

Record	What you enter	When an Android phone taps the tag
SMS	Recipient number and message	Opens a new message
Geo	Latitude, longitude, optional label	Opens the location in a maps app
Address	Postal address	Searches the address in a maps app
App	Android package name, for example `com.example.app`	Opens that app
Bluetooth	Device MAC address (AA:BB:CC:DD:EE:FF) and optional name	Offers to pair with the device
Custom	MIME type and text payload	Opens the app registered for that type

Contact fields are filled in from your business card. Wi-Fi security is Open, WPA Personal, WPA2 Personal, WPA / WPA2 Personal or WPA2 Enterprise; encryption is None, WEP, TKIP, AES or AES / TKIP. **Hidden network** applies to the QR code only.

iPhone XS and later open web, phone, email and SMS links from a tag without an app; iPhone 7 to X need an NFC app; iPhones do not read MIFARE Classic. For mixed audiences, use an NTAG tag with a URL record or print its QR code.

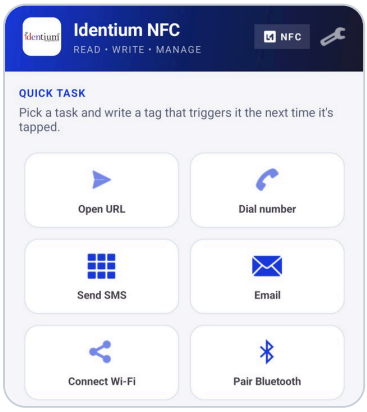
Templates

Tap **Save as template** to keep the current list under a name, and **Load template** to bring it back later. Open **Settings → Manage templates** to view or delete saved templates.

> **TIP**
> Type `{n}` in a URL, text, email, SMS, address, contact name or note, or custom record to insert the auto-counter (see Bulk Programming). Switch on **Settings → Auto-counter** first; with it off, `{n}` is written as the text {n}. While it is on, the Write tab shows **Auto-counter ON** with the number the next write will use.

> **CAUTION**
> Locking is permanent. A locked tag can never be written again, so test your records on one tag first. Before shipping locked tags, read one on the Read tab: **Writable** must show **No**.

06/ Quick Tasks

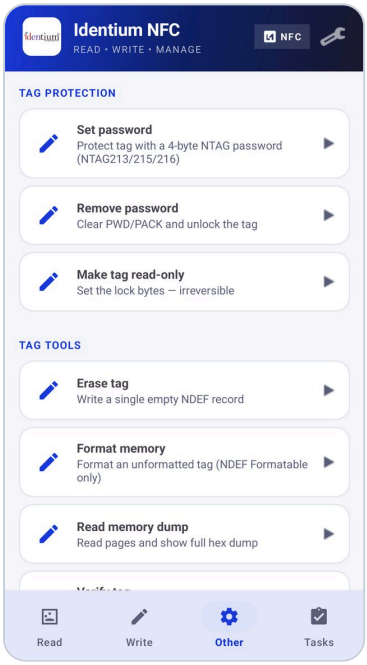


Tasks tab (top)

The **Tasks** tab writes a single-purpose tag in one step: pick a task, fill in the short form, tap **OK**, then hold a tag to the phone straight away. **Tag written** confirms it.

Task	You enter	When an Android phone taps it
Open URL	Web address	Opens the link
Dial number	Phone number	Opens the dialler
Send SMS	Number and message	Opens a new message
Email	Recipient, subject, body	Opens a new email
Connect Wi-Fi	SSID and password (WPA2)	Offers to join the network
Pair Bluetooth	MAC address and optional name	Offers to pair
Run app	Package name	Opens the app

07/ Protect and Manage a Tag

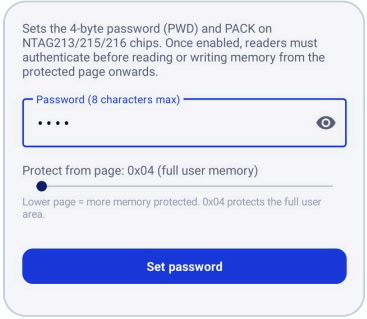


Other tab: protection and tag tools

The **Other** tab groups the tools that change how a tag behaves:

- **Set password**: protect an NTAG213/215/216 with a password.
- **Remove password**: unlock it again with the current password.
- **Make tag read-only**: lock the tag permanently.
- **Erase tag**: replace the tag's contents with a single empty record. The tag stays writable.
- **Format memory**: prepare a brand-new, unformatted tag so it can hold records. **Write** also formats a new tag on its own when needed.
- **Read memory dump**: jump to the Read tab and read the full memory.

> **CAUTION**
> **Erase tag** starts straight away: the next tag you hold to the phone loses all its records. Tap **Cancel** on the scan prompt if you opened it by mistake.



Set password

Set a password

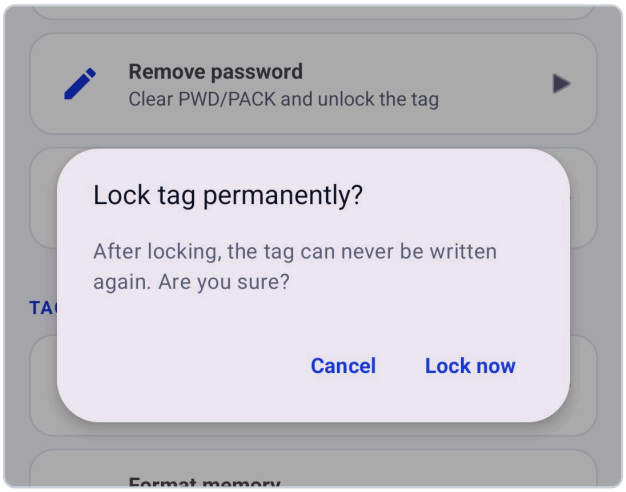
1. Tap **Other** → **Set password**.
2. Type the password. The field shows **8 characters max**, but the tag stores a 4-byte password, so only the **first 4 characters** you type count.
3. Set **Protect from page**. **0x04** (the default) protects the whole user memory; a higher page leaves the pages below it open.
4. Tap **Set password** and hold the tag still until **Password set** appears.

From the protected page onwards, a reader must give the password to read or write. Keep the password safe: you need it to remove the protection.

> **TIP**
> If customers must still be able to tap the tag and open its link, lock the tag with **Make tag read-only** instead of a password. A locked tag stays readable by every phone.

Remove a password

1. Tap **Other → Remove password**, type the current password, tap **Remove password** and hold the tag still. **Password removed** confirms that the tag is open to every reader again and its password is back to the factory value.

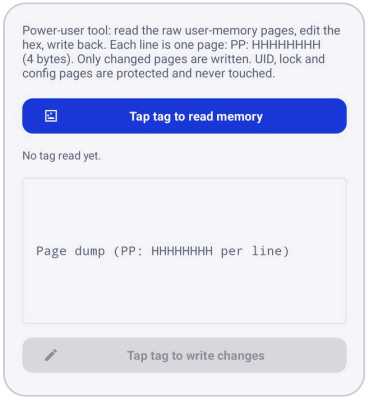


The app always asks before locking

Make a tag read-only

1. Tap **Other → Make tag read-only**.
2. Read the warning and tap **Lock now**.
3. Hold the tag to the phone until the confirmation appears.

> **CAUTION**
> Locking cannot be undone. The tag keeps its current contents for good. Before shipping locked tags, read one on the Read tab: **Writable** must show **No**.



Memory editor

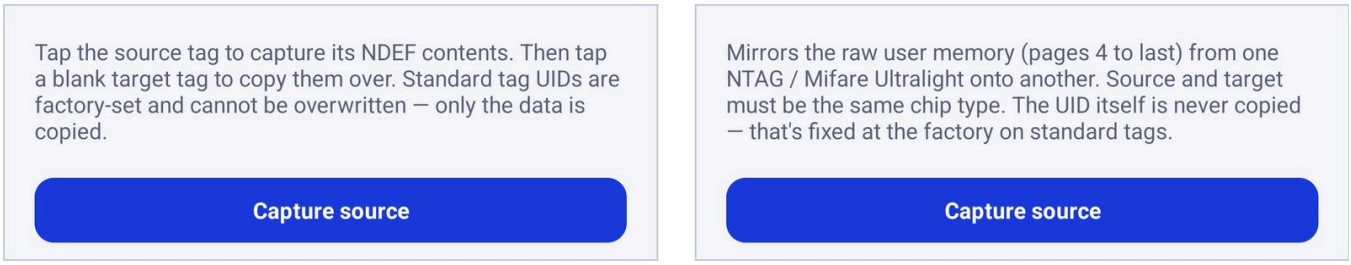
Memory editor (advanced)

1. Tap **Other → Memory editor**, then **Tap tag to read memory**.
2. Each line is one page: `PP: HHHHHHHH` (page number and 4 bytes in hex). Edit the bytes you need.
3. Tap **Tap tag to write changes**, check the list of pages, tap **Tap & write** and hold the tag.

The editor is for NTAG213/215/216 and MIFARE Ultralight tags. Only the pages you changed are written. UID, lock and configuration pages are protected and never touched.

> **CAUTION**
> Wrong values can corrupt the tag's data. Read the tag again afterwards to check it.

08/ Copy and Clone



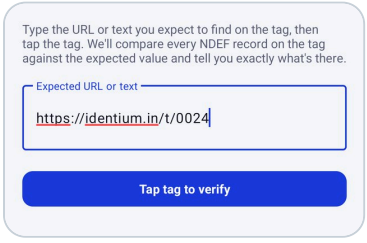
Copy tag (left) and Clone tag (right), before a source is captured

	Copy tag	Clone tag
Copies	Links, text, contacts and Wi-Fi records written by this app	The raw user memory, page by page (page 4 to the last user page)
Source and target	Any chip types, even different ones	The same chip type: NTAG213, NTAG215, NTAG216 or MIFARE Ultralight
Best for	Making more tags with the same content	An exact byte-for-byte duplicate of the data

1. Tap **Other** → **Copy tag** (or **Clone tag**).
2. Tap **Capture source** and hold the original tag to the phone. The screen lists what was captured and the source UID.
3. Tap **Tap target & paste** (or **Tap target & clone**) and hold a blank target tag to the phone.
4. **Tag copied** or **Tag cloned** confirms the bytes written.

> **NOTE**
> Every tag has its own factory UID: Copy and Clone transfer the data only, and the target keeps its own UID. If Clone reports a chip-type mismatch, use Copy tag. For NTAG203, MIFARE Ultralight C and other tags, always use Copy tag. After copying Bluetooth records or tags written by other apps, check the target with **Verify tag** or the **Read** tab.

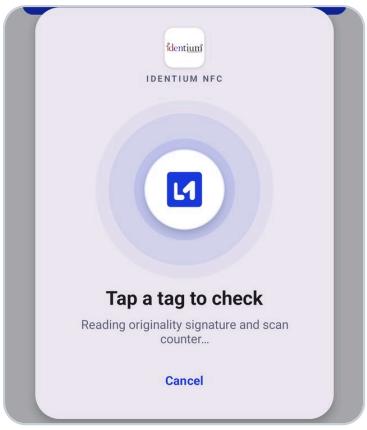
09/ Verify and Authenticate



Verify tag

Verify tag

1. Tap **Other** → **Verify tag**.
2. Type the URL or text you expect on the tag. For serial-numbered tags type the complete value, because a shorter one also matches: …/t/1 matches …/t/10.
3. Tap **Tap tag to verify** and hold the tag to the phone.
4. **✓ Match** (**Tag verified**) means a record on the tag contains your text. **✗ No match** lists the records actually found, with the tag's UID and type.



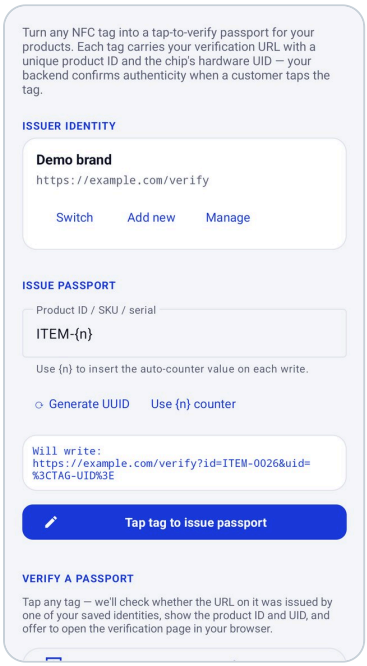
Check chip authenticity

Check chip authenticity

Genuine NTAG213/215/216 chips carry a factory originality signature. The app checks it on the phone, with no internet connection. A valid signature shows the chip itself is genuine factory silicon; a genuine tag with copied data on it also passes.

1. Tap **Other → Check chip authenticity**, then **Tap a tag to check**.
2. Hold the tag still while the app reads the signature and the scan counter.

- ✓ **Genuine … chip** (green verdict): the signature is valid for this chip's UID.
- ✗ **Signature does NOT match:** the chip may be a copy, a different chip, or its signature was overwritten.
- **– No signature on this chip:** the chip type does not carry an originality signature.
- **Scan counter:** how many times the chip has been read, when the counter is enabled on the chip.



Digital Passport

Digital Passport

Turns a tag into a tap-to-verify product passport. Each tag carries your verification URL with a product ID and the chip's UID, for example `https://example.com/verify?id=ITEM-0026&uid=…`. Anyone who taps it opens your verification page; your website checks the product ID and UID against what you issued.

1. Tap **Other → Digital Passport / Authenticity**.
2. Under **ISSUER IDENTITY** tap **Add new**: enter a name and your verification URL. Choose whether the product ID goes in the URL path (default is the query string) and keep **Include tag hardware UID** on.
3. Under **ISSUE PASSPORT** type a product ID, tap **Generate UUID**, or tap **Use {n} counter** (switch on **Settings → Auto-counter** first). **Will write** previews the URL.
4. Tap **Tap tag to issue passport** and hold the tag. **Passport issued** shows the UID and URL. Lock each passport tag with **Make tag read-only** after issuing.
5. To check a tag later, tap **Tap tag to verify** under **VERIFY A PASSPORT**. ✓ **Passport recognised** means the URL belongs to one of your identities; ⚠ **Unknown source** means it does not. Both show the **Tag UID** and the URL and offer **Open URL in browser**. To spot a copied tag, check that the URL's `uid=` value matches the Tag UID (same hex digits, without colons).

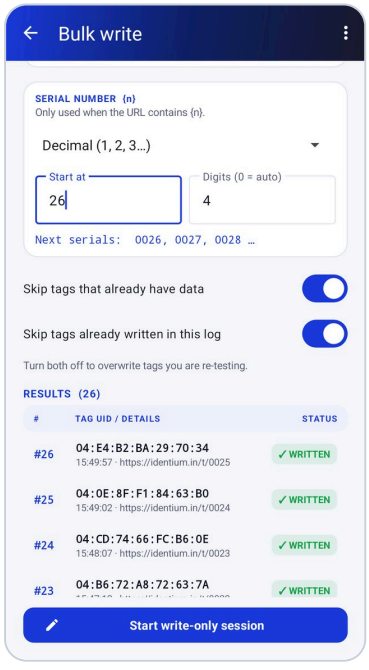
Switch and **Manage** let you keep several identities, for example one per brand.

10/ Bulk Programming

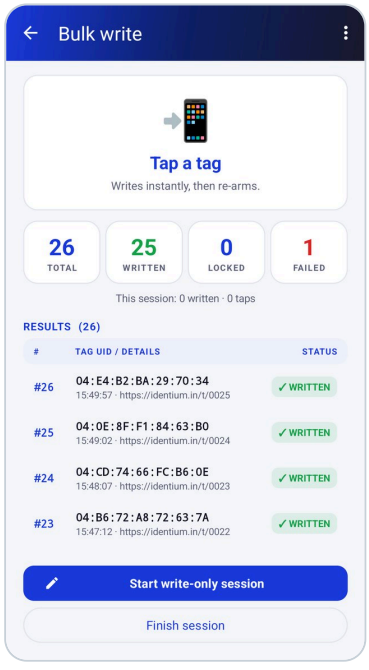
Four tools program many tags quickly: **Bulk write** (one URL, tag after tag), **Import from Excel / CSV** (a different payload per tag), **Scan to encode** (QR code to NFC tag) and **Quick recipes**. All of them are on the **Other** tab under **BULK**.

Bulk write

1. Tap **Other** → **Bulk write**. Enter the **URL to write to every tag**. Add `{n}` where a serial number should go, for example `https://yourdomain.com/t/{n}`.
2. Choose **Write only** (tag stays rewritable) or **Write & lock** (permanent).
3. If the URL has `{n}`, set the **SERIAL NUMBER**: Decimal, Hex uppercase or Hex lowercase, **Start at** and **Digits** (0 = automatic). **Next serials** previews the numbers.
4. Leave **Skip tags that already have data** and **Skip tags already written in this log** on to protect finished tags. Turn both off to overwrite tags you are re-testing.
5. Tap **Start write-only session** (or **Start write & lock session**) and confirm with **Start** (or **Start & lock**).
6. Tap tags one after another. Each tag is written in a moment, the phone vibrates and the screen returns to **Tap a tag**. No dialogs come up between tags.
7. Tap **Finish session** when done. The log stays saved on the phone.



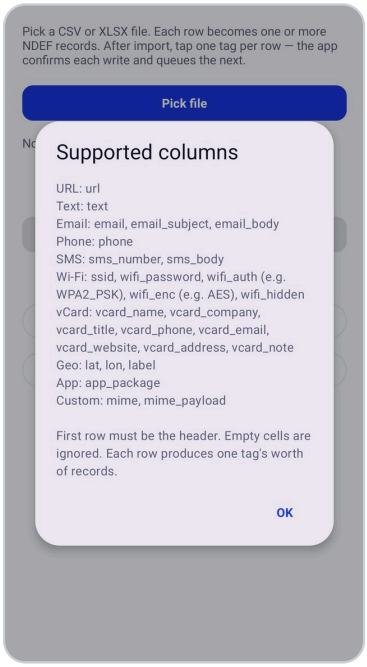
Serial number and skip options



Running: tap tag after tag

Results status	Meaning
✓ WRITTEN / ✓ LOCKED	The URL was written (and the tag locked)
DUPLICATE	This UID was already written earlier in the log; it was skipped
⚠ HAS DATA	The tag already held records; it was skipped
✗ FAILED	The write did not complete. Tap the row for the reason, then tap the tag again

The counters show all-time **TOTAL**, **WRITTEN**, **LOCKED** and **FAILED**; the line below counts this session. Tap a row for details and **Copy UID**. The ⋮ menu has **Export CSV** and **Clear log** (**Clear & reset numbering** also restarts the row numbers and all-time counts). Duplicate checking covers the latest 500 rows the table keeps, so **Export CSV** before clearing. A session that uses `{n}` also sets **Settings → Auto-counter** to the same values. After a **Write & lock** session, read one tag on the Read tab: **Writable** must show **No**.

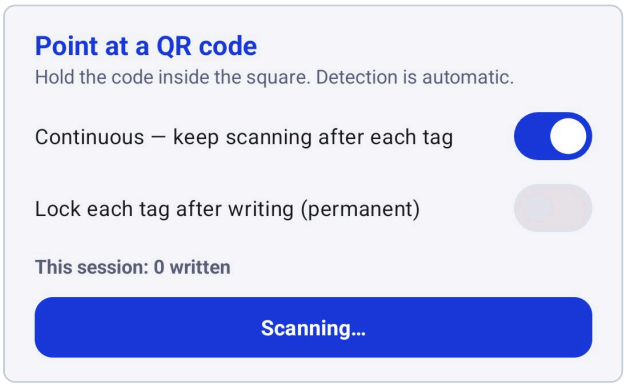


Show expected columns

Import from Excel or CSV

1. Prepare a CSV or XLSX file: column names in the first row, then one row per tag (XLSX: first worksheet). **Show expected columns** lists every column name the app understands (shown here).
2. Tap **Other → Import from Excel / CSV → Pick file** and choose the file. The screen shows how many rows and records were found, with a preview.
3. Tap **Start writing**. The prompt reads **Tap tag 1 of N** and shows the row; hold a tag. The next prompt follows on its own.
4. If a row fails, **Continue** moves to the next row (the failed row is skipped; note its number and import it again later) or **Stop** ends the run. **Bulk write complete** gives the totals.

Columns: `url` · `text` · `email`, `email_subject`, `email_body` · `phone` · `sms_number`, `sms_body` · `ssid`, `wifi_password`, `wifi_auth`, `wifi_enc` · `vcard_name`, `vcard_company`, `vcard_title`, `vcard_phone`, `vcard_email`, `vcard_website`, `vcard_address`, `vcard_note` · `lat`, `lon`, `label` · `app_package` · `mime`, `mime_payload`. Empty cells are ignored. **Copy sample CSV header** puts a ready-made example on the clipboard.



Scan to encode controls, below the camera view

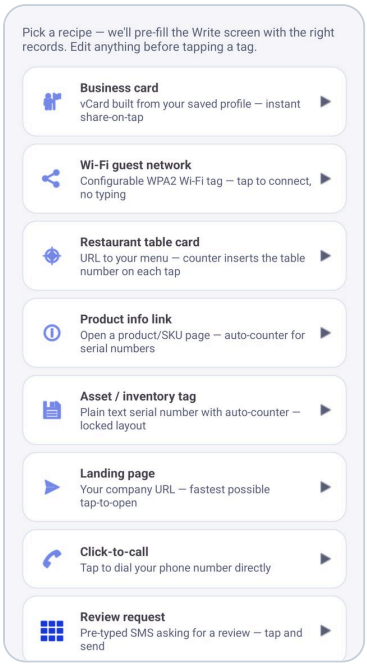
Scan to encode

1. Tap **Other → Scan to encode** and allow the camera.
2. Hold the QR code inside the square. Detection is automatic; **Torch** lights dark labels.
3. When **Now tap an NFC tag** appears, hold a tag to the phone. **✓ Written to tag** shows its UID.

A QR code holding a link is written as a URL record; any other text as a text record. With **Continuous** on, the camera is ready for the next code after each tag. **Lock each tag after writing** locks every tag permanently.

Auto-counter

In **Settings → AUTO-COUNTER**, switch **Auto-increment counter** on, choose the **Serial format** (Decimal, Hex uppercase, Hex lowercase), the **Current value** and the number of **Digits** (0 = automatic), then tap **Save counter**. While it is on, every `{n}` in a record or a passport product ID is replaced with the current value, and the value goes up by one after each successful write. **Bulk write** uses its own serial settings and switches the counter on for you.



Quick recipes

Quick recipes

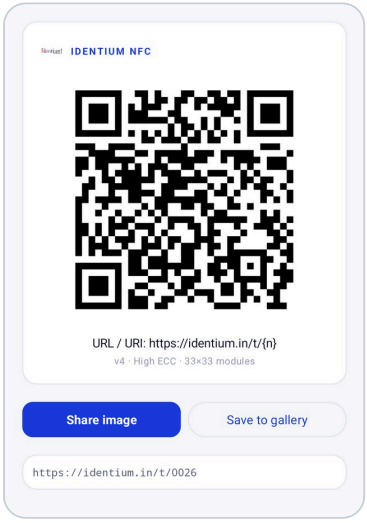
Ready-made tags: **Business card**, **Wi-Fi guest network**, **Restaurant table card**, **Product info link**, **Asset / inventory tag**, **Landing page**, **Click-to-call**, **Review request**, **Event check-in** and **Document / datasheet**.

1. Tap **Other → Quick recipes** and pick a recipe.
2. Choose **Write to NFC tag** (the records load on the Write tab; review them and tap **Write**) or **Show as QR**.

Restaurant table card, **Product info link**, **Asset / inventory tag**, **Event check-in** and **Document / datasheet** number each tag with `{n}`. Switch on **Settings → Auto-counter** before writing them. For a QR code of these five, choose **Write to NFC tag** and tap **Show QR** on the Write tab, which fills in the number.

Recipes that use your name, phone or website take them from your business card; the app asks you to fill it in first if needed. The **Wi-Fi guest network** recipe loads a sample network (**Guest WiFi**): remove it on the Write tab and add a Wi-Fi record with your own network name and password.

11/ QR Codes



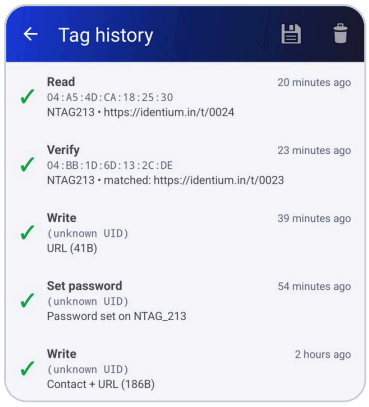
QR code from the Write tab

Give the same data to customers whose phones have no NFC by printing a QR code next to the tag.

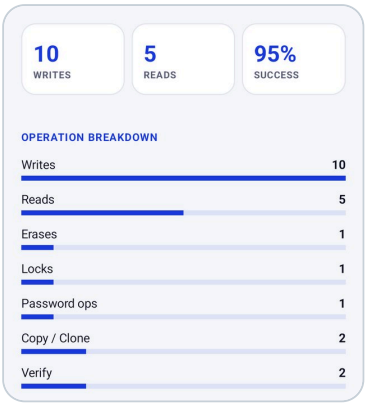
- **From the Write tab:** tap **Show QR**. A QR code holds one record, so the app uses the first record in the list; `{n}` is filled in with the current counter value.
- **From any text:** tap **Other → Generate QR code**, type or paste a URL or text and tap **Generate**.
- **From a recipe:** choose **Show as QR**. For recipes that use `{n}`, load them on the Write tab and tap **Show QR** there.

The QR screen shows the code size and error-correction level. Tap **Share image** to send the PNG, or **Save to gallery** to store it in **Pictures / Identium NFC**.

12/ History, Statistics and Settings



Tag history



Statistics

Tag history

Other → Tag history lists the last 200 operations, newest first: action, what was read or written, time and a ✓ or ✗ result. Reads, verifies, chip checks, clones, bulk writes, Scan-to-encode writes and passports also show the tag's UID; other writes show **(unknown UID)**. Tap an entry with a UID to copy it.

For a UID record of every tag you program, use **Bulk write**, whose log keeps each UID (**Export CSV**).

The toolbar icons **export the history as CSV** and **clear** it.

Statistics

Other → Statistics shows writes, reads and success rate for the operations kept in Tag history (the latest 200), an operation breakdown (writes, reads, erases, locks, password operations, copy/clone, verify), the last 7 days and the record types you write most.

Settings

Section	What you can do
Your business card	**Edit business card**: full name, company, title, phone, email, website, address and note. Used to fill in contact records and recipes
Auto-counter	Switch the `{n}` counter on, set format, current value and digits (see Bulk Programming)
Data	**Manage templates**, **Open tag history**, **Statistics dashboard**
Backup & restore	**Export backup…** saves your business card, templates, tag history and counter value to one JSON file. **Restore from backup…** replaces history, business card and counter value and adds the templates from the file. The file is plain text: keep it private if your templates hold Wi-Fi passwords. **Clear history** empties Tag history
Tools	**Run NFC diagnostic**, **Open system NFC settings**, **Replay onboarding**
About	App version, **About Identium**, **Visit identium.in**

13/ Troubleshooting

NFC diagnostic

Start here for any tag problem. **Settings → Run NFC diagnostic** answers "is this phone and this tag ready?"

- **PHONE CAPABILITY**: whether NFC hardware is present and switched on, plus the phone's make, model and Android version.
- **TAP A TAG TO PROBE**: tap **Probe a tag** to see type, UID, memory, writable, lockable and password support, with a plain-English verdict.
- **QR ENGINE**: **Run QR self-test** checks the app's QR generator and reader.

Install, phone and NFC

Message or problem	Cause	What to do
App not installed (the package conflicts with an existing package)	Identium NFC is already on the phone from another source, such as Google Play, signed with a different key	In the installed app tap **Export backup…**, uninstall it, install the APK, then tap **Restore from backup…**
This device does not support NFC.	The phone has no NFC hardware	Use a phone with NFC. QR codes and the other screens still work
NFC is turned off. Open settings to enable it. / **NFC is off**	NFC is switched off in the phone	Tap the message or **Open settings** and switch NFC on
Nothing happens when the tag touches the phone	The tag is not over the phone's NFC area, or a case is in the way	Slide the tag slowly over the back of the phone; remove metal or thick cases. In Bulk write, a **taps** count of 0 means the tag never reached the app

Writing

Message or problem	Cause	What to do
Tag lost – keep the tag still and try again, **Tag moved away too soon** or **Tag handle expired – lift the tag and tap again**	The tag moved, or was tapped repeatedly too fast	Lift the tag away, then hold it flat and still until the confirmation appears
Tag is read-only	The tag was locked	A locked tag cannot be rewritten; use a new tag
Message is … bytes but tag only fits …	The records are larger than the tag's memory	Remove or shorten records, or use an NTAG215 or NTAG216 tag
Tag is not NDEF capable / **Format failed**	The tag type cannot hold records, or is damaged	Try **Other → Format memory** on a new tag, or use an NTAG tag

Passwords and locking

Message or problem	Cause	What to do
Password: **This chip does not support PWD_AUTH**	Passwords work on NTAG213/215/216 only	Use an NTAG213/215/216 tag
Could not remove password	The password typed does not match the tag	Re-type it; only the first 4 characters count
A protected tag will not open on customers' phones	Reading also needs the password from the protected page onwards	Remove the password and use **Make tag read-only** instead

Copy, bulk, import and camera

Message or problem	Cause	What to do
Clone: **Mismatch: source was … but target is …**	The two tags are different chip types	Use a target of the same type, or use **Copy tag**
Bulk write shows ⚠ **HAS DATA** or **DUPLICATE**	The skip options protected an already-written tag	To overwrite on purpose, turn both skip switches off
Import: **Could not parse file**	The file is not CSV/XLSX or the header row is missing	Put column names in row 1 (see the column list) and save as CSV or XLSX
Scan to encode: **Camera permission needed**	Camera access was refused	Tap **Grant permission**, or allow the camera for Identium NFC in the phone settings

14/ Support

For help with installation, integration or a fault that the steps above do not clear, contact Identium. Please keep the product model, the software version shown in the app and a short description (or screenshot) of the problem ready.

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Phone	+91 97181 99516 · 011-4714 7839
WhatsApp	+91 82877 32647
Email	info@identium.in
Software and documents	www.identiumone.com/resourcehub/
Buy hardware and tags	www.indiarfidstore.com

This product and its software are updated from time to time; screens and specifications may change without notice. Check the Resource Hub for the latest version of this manual.